



BOCA RATON RESORT & CLUB®

A WALDORF ASTORIA® RESORT

FAQS

Find answers to the **Boca Raton Resort & Club's** most-frequently asked questions.

WHERE?

Where can I get coffee?

- **Main Hotel:** Serendipity or Palm Court
- **Beach Club:** Lobby Espresso or SNACK

Where can I get breakfast?

- **Main Resort:** Palm Court (7am-11am) or Serendipity (5am-11am)
- **Beach Club:** Beach Club: Lobby Espresso (weekdays 6am-10am weekdays | weekends 6am-11am) or Seagrille (7am-11am)

Where is the ATM?

- **Main Resort:** Main corridor behind the front desk
- **Beach Club:** Business center located on the north end of the lobby

WHEN?

When is housekeeping service?

8am-5pm daily

When is turndown service?

5.30pm-9.30pm, upon request

When is check-out?

11am: Press zero or text 561-447-3000 for extended checkout rates (based on availability)

WHO?

Who do I call for restaurant reservations?

Press zero or text 561-447-3000

Who do I call for a taxi or for my car?

Press zero or text 561-447-3000

WHAT?

What are the hours of the pool?

Dawn till dusk

What are the hours of the resort shuttle?

- 6am-2.30am
- You can track the shuttle and Mizner's Dream at shuttle.bocaresort.com

What are the hours of the fitness center?

Open 24 hours a day, you will need key card for entry

Is the resort pet friendly?

- **Pets are permitted at the Main Resort (not Boca Beach Club) for a \$150, one-time, non-refundable fee**
- Service animals permitted

WHY?

Why do I need my Resort Guest Card?

We are a private resort and not open to the public. This card is your identification while on property. We ask you to carry your card for the safety and security of our guests.

HOW?

How do I connect to the internet?

Connect to AT&T Wi-Fi through your internet connection

How do I request access for a guest not staying at the resort?

Press zero or text 561-447-3000